

KRA Validation Process – Individual

As per SEBI guidelines, it is mandatory to verify your KYC details such as email ID and mobile number registered with the KRA (KYC Registration Agency). You can even refer to the circulars here: [NSE](#), [BSE](#), [MCX](#).

➤ **If your KRA status is HOLD/REJECT**

In that case, kindly click on the following link to resubmit your KRA application.

SMIFS Back-Office (RE-KYC) Link: <https://bo.smwml.com/shrdbms/userlogin.ss#>

➤ **You can check your KYC Status on SMIFS Back-Office at**

<https://crm.smwml.com/SMIFSAdminClientPanel/SignIn.aspx?username=kra>

➤ **If your KRA status is Verified / Registered and still not validated**

In that case click on the following links to find out the reason behind the same. You have to click on the link of the KRA Agency where you had done your initial KRA process.

CVL KRA: https://validate.cvlindia.com/CVLKRAVerification_V1/

KARVY KRA: https://www.karvykra.com/KYC_Validation/Default.aspx

NDML KRA: <https://kra.ndml.in/kra/ckyc/#/initiate>

DOTEX KRA: <https://www.nsekra.com/>

CAMS KRA: <https://qrkra.camsonline.com/KRAAADHAARWEB/MobileApp/ARV.aspx>

➤ **If your KRA is verified/ registered but not validated due to pending confirmation/verification of your mobile number and your Email ID or because your Aadhaar is not validated**

In that case, you can verify the same on the respective KRA agencies' websites, the links given above.

If the given email ID / mobile number is wrong or not in use anymore, then click on the following link to resubmit a new KRA application through SMIFS Back-Office (RE-KYC)

Link: <https://bo.smwml.com/shrdbms/userlogin.ss#>

➤ **If your KRA is verified/registered but not validated because your KRA application was done without an Aadhaar card as proof of address**

In this scenario, resubmission needs to be done on the SMIFS Back-office RE-KYC portal –

SMIFS Back-Office (RE-KYC) Link: <https://bo.smwml.com/shrdbms/userlogin.ss#>

➤ **KRA Verification Process – Non-individual:** Need to approach the Helpdesk Officer

Please feel free to write to us at helpdesk@smifs.com or call upon our Help Desk Officers at +91 33 4057 2625/ 4057 2635/ 9830121215 for detailed KRA Verification Process for Non-Individual Accounts and any other clarification and/or assistance for Individual Accounts.